

PATENT  
Customer Number 81,331  
Attorney Docket No. 10761.1333-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re U.S. Patent No.: )  
7,035,809 )  
Issued: April 25, 2006 )  
Inventors: Michael P. MILLER et al. )  
Application No.: 10/005,759(12/07/2001) )  
For: ACCELERATED PROCESS )  
IMPROVEMENT FRAMEWORK )

Commissioner for Patents  
P.O. Box 1450  
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Sir:

**CHANGE OF CUSTOMER NUMBER AND CORRESPONDENCE ADDRESS**

Effective immediately, please make the following changes concerning all future correspondence with respect to the above-identified U.S. Patent, other than correspondence relating to the payment of maintenance fees:

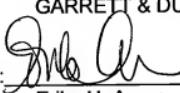
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Respectfully submitted,

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